

## Where is hourly care Deployment Support Services provided?

Hourly care is provided at the locations below, on a **reservation** basis. Reservations may be made up to one month in advance. Reservations are taken on a first come first served basis. Please contact the center/FCC to make or cancel a reservation. Cancellations of hourly care reservations will be accepted 48 hours in advance of reservation without penalty. Patrons are responsible for payments of \$8.00 if not cancelled 48 hours prior to the reserved time.

### Chapel Drive CDC

### Hourly Care Locations / Times

#### 10785 Chapel Drive

(315) 772-7100 / (315) 772-7103

Children aged 6 weeks–preschool

Monday–Friday 8 am–5 pm

#### Fort Drum Family Child Care

(315) 772-2250

Children aged 4 weeks–12yrs

Monday–Friday 6 am–6 pm and during  
Non-traditional hours as needed. Please  
contact in advance for availability.

#### Chapel Drive School-Age Center (SAC)

10795 Chapel Drive

(315) 772-4411

Grades K–5

Monday–Friday 5:45 am–5:45 pm during  
non-school hours.

(Follow local school schedules)

# Families Find Success with Fort Drum CYS!

## Fort Drum, New York



UNITED STATES ARMY  
**CHILD & YOUTH SERVICES**

## Deployment Support Services

Effective 1 Nov 17

Outreach Services  
(315) 772-8675

## Deployment Support Services

### **What is Child and Youth Services Deployment Support Services?**

It is a commitment from the Army to enhance family readiness by providing additional support to families, especially during deployments.

### **Do I qualify for Deployment Support Services benefits if I am...**

- Deployed?
- A Survivor of a Fallen Soldier?
- A Wounded Warrior?

**The answer is absolutely!**

### **How can I claim my Deployment Support Services benefits?**

1. You must register your family members with Child and Youth Services. Registration is FREE! Registration information and packets can be obtained at Parent Central Services located at Clark Hall, 2nd floor, MWR window or at online at [www.drum.armymwr.com](http://www.drum.armymwr.com).
2. You must bring your child's shot records, sponsor LES and, if working spouse, proof of income and official documentation verifying your category.
3. Official documentation for most categories will be in the form of Orders.

- A. Free hourly or Kids on Site! care during mandatory deployment meetings
- B. 16 free hours respite child care (per child per month) **starting 30 days before deployment and 90 days after return.**
- C. 16 free hours respite child care (per child per month) **starting 30 days before deployment and ending 30 days after return from deployment.**
- D. 16 free hours respite child care (per child per month). Care is during the time of deployment only, not pre and post deployment. This level of support is also provided to Soldiers while assigned to a WTU.
- E. Free hourly care for support group meetings while assigned to a Warrior Transition Unit (WTU).
- F. Free hourly care for medical appointments while assigned to a WTU.
- G. 40 hours of free hourly care per child for immediate family of deceased. Valid from notification to four weeks after burial.
- H. Free on-post hourly care for all attendees of a memorial service for a fallen Soldier.
- I. 20% reduction to fees for regularly scheduled full-day or part-day care. **Valid for 30 day prior to deployment and 90 days after returning from deployment.** This level of support is also provided to Soldiers while assigned to a WTU.



## Deployment Support Services Chart

<b>Deployed: 180+ days</b> Contingency Operations Military actions, operations, or hostilities against an enemy of the US or an opposing military force	A, B, H, I
<b>Deployed: 90–179 days</b> Contingency Operations Military actions, operations, or hostilities against an enemy of the US or an opposing military force	A,C,H,I
<b>Deployed: 89 days or less</b> Contingency Operations Military actions, operations, or hostilities against an enemy of the US or an opposing military force	A,D,H,I
<b>Assigned to WTU</b>	D,E,F,H,I
<b>Deployed: Rotational Forces</b> To Pacific and European Regions	A,C,H
<b>Deployed: Non-Contingency Operations Humanitarian and civic assistance 180+ Days</b>	A,C,H
<b>Deployed: Non-Contingency Operations Humanitarian and civic assistance 90–179 Days</b>	A,D,H
<b>Survivor Outreach Services</b>	G,H