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Community Listening & Information Forum



7 June 2017

Welcome/Administrative Notes

COL Bryan Laske

Dates to Remember Highlights
Stay Connected/Stay Informed

Ms. Donna Orvis

Guest Speaker/Presentation

*Army Community Service – Move
AFAP Presentation of Issues*

Ms. Cathy Ferran

Directorate/Agency Updates

Closing Remarks

COL Bryan Laske

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Dates to Remember

June

6/07	Family Support Huddle/CLIF	9:00-11:00 am	The Commons
6/07	LGBT Pride Month	3:00 pm	The Commons
6/08	Volunteer of the Month	11:00 am	The Commons
6/08	BOSS Mountain Mudder	Starts 6:00 am	Starts at Monti
6/09	DHR Annual Graduation Ceremony	7:00 pm	MPA
06/13	Garrison/Division Army Birthday Celebration	5:00 pm	The Commons/Winner Circle
06/14	Mountainfest Sporting Competitions	All Day	MWR Facilities
06/15	Riverfest, Alexandria Bay, NY	Starts at 9:00 am	Alexandria Bay, NY
06/16	Mountainfest Golf Tournament	Tee Time; 8:00, Check in 7:30 Watertown Golf Course, Watertown, NY	
06/16	DONSA/CYS Closed for Staff Development		
06/17	Fort Drum Thrift Shop Flea Market	9:30 am – 2:00 pm	Thrift Store Parking Lot
06/19	Mountainfest Sporting Championship Finals w/ Soldier Appreciation BBQ		Magrath Sport Fields
06/19	CDR/CSM Softball Tournament	5:00pm	Magrath Sports Fields
6/20	Annual Remembrance Day	11:00am	Hays Hall Memorial Park
6/21	“Salute to the Nation” Mountainfest Celebration and Salute to the Troops Concert		Division Hill
6/23-6/24	Local High School Graduations		
6/26-7/7	Magrath Gym CLOSED for Basketball Courts being Resurfaced		



Dates to Remember

July

July: Whitewater Rafting Trips Begin Every Friday

7/1-16 Division Opportunity Leave

7/03 DONSA

7/04 Independence Day/Federal Holiday

7/17-21 Catholic Kidz Camp

Call Post Chaple

315-772-4451

7/20 Volunteer of the Month

11:00-11:30

The Commons

7/25 ACS Birthday Celebration

11:00 am – 1:00 pm

ACS Parking Lot

7/27 Civilian of the Quarter Luncheon

11:00 am – 1:00 pm

The Commons

7/28 Color Me BOSS Fun Run

6:30 am

BOSS Center

7/28 Retirement Ceremony

3:00 pm

The Commons

7/28 Right Arm Night at The Commons

4:00 pm

The Commons



Dates to Remember August

1 August	National Night Out	5:00-7 pm	Mountain Community Homes
17 August	Whiteface Memorial Ceremony	Noon – 1:00 pm	Wilmington, NY
17 August	Volunteer of the Month Ceremony	11:00 – 11:30 am	The Commons
14-18 August	Vacation Bible School (VBS)	Call Post Chaple	315-772-4451
18 August	DONSA		
19 August	Thrift Store Flea Market	9:30 am – 2:00 pm	Thrift Store Parking Lot
19 August	5 th Annual Outdoor Adventure Day	Bldg. S2507/2509 (Rt.26)	1000 a.m. – 4:00 p.m.
23 August	Women's Equality Day Observance	3:00 – 4:00 pm	The Commons
25 August	Retirement Ceremony	3:00 – 4:00 pm	The Commons
25 August	Right Army Night	4:00 – 6:00 pm	The Commons
1 September	DONSA		
4 September	Federal Holiday/Labor Day		
6 September	FSH/CLIF	9:00 – 11:00 am	The Commons
6 September	Local Schools Open for the year		
7 September	ACS Super Sign Up	11:00 am – 2:00 pm	The Commons

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Stay Connected/Stay Informed

- Opt-In: CLIF Email
➤ **Sign-up Today**
- Opt-In: Weekly Updates
➤ **Calendar of Events**
- Family and MWR Text Alerts
- www.drum.armymwr.com
- www.drum.army.mil (official website)



Sign up for
TEXT ALERTS

Start receiving text messages about Family and MWR activities!

Stay Informed

Sign up now to receive text messages and be the first to know about upcoming Family and MWR events and activities! Text **Follow DrumFMWR to 40404** and you'll start receiving texts right to your device.



Please note: message and data rates may apply. Text service provided free of charge by Twitter. You must have a text message plan from your carrier. A data plan from your provider is required if you click on links in the texts.

No Twitter account is required for this service.

No federal endorsement implied.



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ARMY COMMUNITY SERVICE: WE ARE MOVING!

OLD ADDRESS:

P-4330 Conway Rd.
Fort Drum, NY 13602
(315)772-6556/6557



NEW ADDRESS:

P-1780 Restore Hope Ave.
Fort Drum, NY 13602
(315)772-6556/6557

DIRECTIONS:

- From P-4330 Conway Rd.
- Left on Conway Rd. to Ontario Ave.
- Left on Ontario Ave. to Euphrates River Valley Rd.
- Right on Euphrates River Valley Rd. to Restore Hope Ave.
- Left on Restore Hope Ave. to P-1780

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ARMY FAMILY ACTION PLAN (AFAP)

How to submit a AFAP Issue:

Fort Drum Website:

<https://drum.armymwr.com/us/drum/programs/army-community-service>

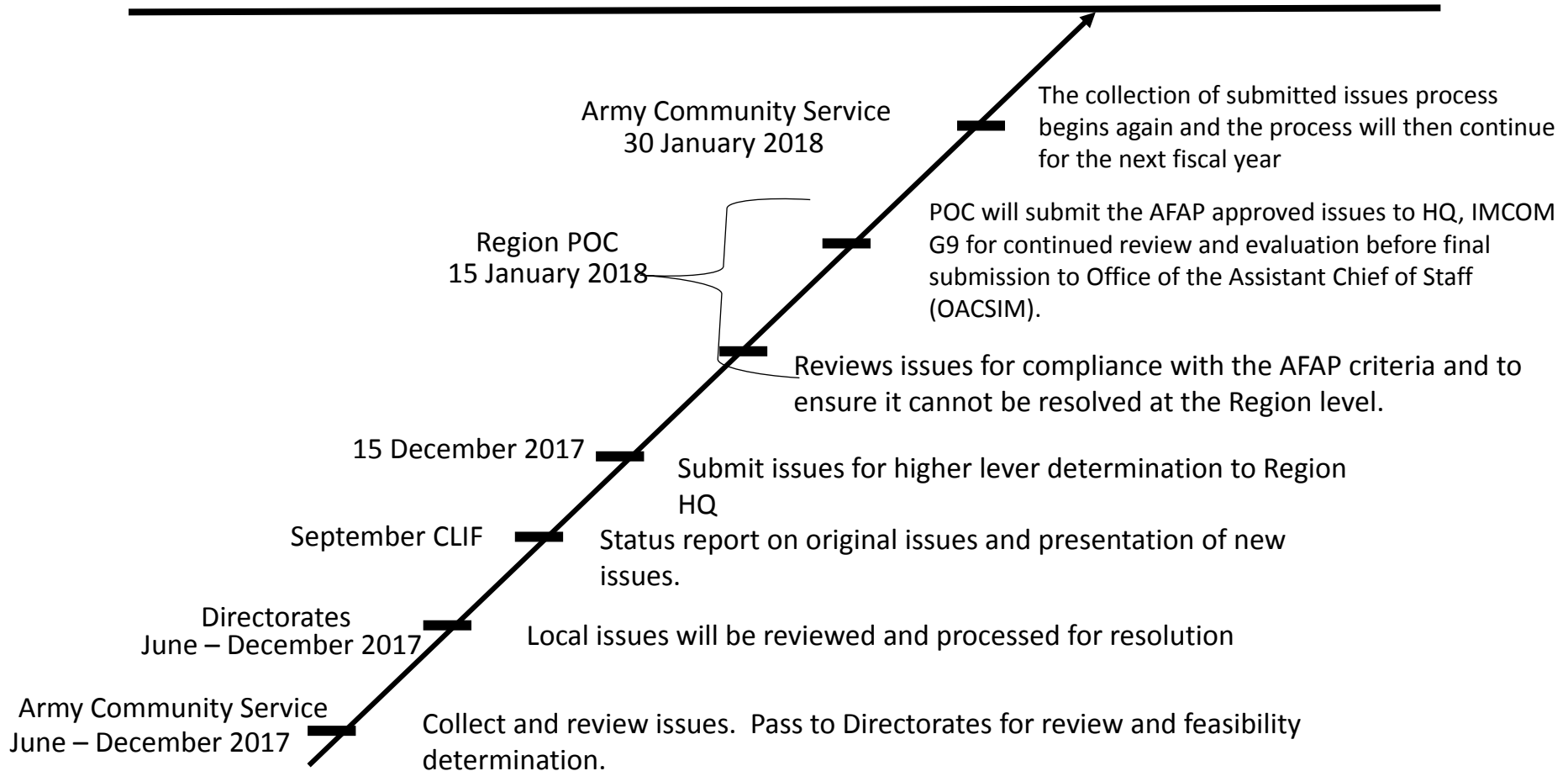
Army One Source: <http://www.myarmyonesource.com/>

Email: usarmy.drum.imcom-fmwrc.list.mwr-aftb@mail.mil

Facebook: [Fort Drum AFTB & AFAP](#)

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AFAP Issue Submission Timeline





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AFAP ISSUES

FAMILY AND MORALE, WELFARE AND RECREATION - GYMS

Issue 1 – Need 24 hour gyms, larger gyms, pools never open when people can use them.

Scope: Waiting in line to workout, gyms too crowded, pool not available

Recommendation: Adjust the hours of operation and expand facility operating hours.

Issue 2 - Not enough functional fitness/crossfit facilities, too crowded, hours of operation (6 submissions)

Scope: Soldier readiness, only crossfit facility available, too crowded, can't support classes and coaching.

Recommendation: Add more staff and equipment to the facility, another facility

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AFAP ISSUES (cont)

FAMILY AND MORALE, WELFARE AND RECREATION - CYS

Issue 3 - CYS Registration Process

Scope: Parents must re-register and redo large amounts of paperwork for Child and Youth Services (CYS) when they move from one installation to another or when they re-register their child each year.

Recommendation: (1) CYS registration information should transfer from post-to-post. (2) Sports physicals should not need to be updated with each move (and should transfer). (3) There should be an Army-wide online system for CYS information versus by installation.

Issue 4 - Waitlist for childcare too long and qualified/safe childcare for evening hours

Scope: Spouses do not have safe childcare for evening hours. Child care waiting lists are too long.

Recommendation: Sponsored evening care.



AFAP ISSUES (cont)

DIRECTORATE OF PUBLIC WORKS

Issue 5 - Mud and gravel around the buildings (CPAC) on South Post.

Scope: Hinders access for people in general and those with disabilities, tracks gravel and mud into facilities.

Recommendation: Pave the driveways and areas around and up to the doors

Issue 6 - Running trails are falling apart

Scope: Makes it hard to share trails with the other units

Recommendation: Refurbish the trails

Issue 7 - Traffic Lights, Road Conditions

Scope: Traffic lights are taking too long to change and the roads are full of pot holes

Recommendation: The traffic lights should be re-timed and fixing of the roads should be done



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AFAP ISSUES (cont)

DIRECTOR OF EMERGENCY SERVICES

Issue 8 - Black River Gate (5 submissions)

Scope: Working on South post has very limited access when entering. It also takes extra time when going to South Post and at the lunch hour, time is limited. All is geared towards new post; access, places to eat, etc.

Recommendation: Limited hours of access in am and pm.

FINANCE

Issue 9 - Military Pay Issues (5 submissions), BAS not processed quickly, paperwork to stop meal deductions not processed.

Scope: Can't afford to pay bills, keep taking funds from Soldier pay.

Recommendation: Finance needs to address and fix situation

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AFAP ISSUES (cont)

COMMISSARY

Issue 10 - Lack of Seafood to choose from and Produce is not good

Scope: Soldiers and Families should be provided a variety of choices in the store, such as seafood. The produce provided is not good quality.

Recommendation: Provide a seafood department and purchase produce from a different source

Issue 11 - Commissary closed on Monday

Scope: Submitter thought that Monday was not a good day to be closed

Recommendation: Choose another day of the week

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AFAP ISSUES (cont)

MOUNTAIN COMMUNITY HOMES

Issue 12 - Reduction of Monthly Lease Payments

Scope: Request assistance in lowering the monthly lease payments for housing

Recommendation: Research and consider in providing assistance or lowering lease payments

Issue 13 – Stray dogs, barking, roaming, aggressive dogs

Scope: Dogs run loose in the neighborhoods, barking dogs.

Recommendation: 24 hour animal control

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AFAP ISSUES (cont)

THE EXCHANGE

Issue 14 - PX needs WiFi

Scope: There is no Wi-Fi at the Post exchange

Recommendation: Install Wi-Fi

Issue 15 - More 24 hour stores and choices to eat

Scope: Currently there is one 24 hour store on post, need more especially on South Post. The selection of eateries not the greatest

Recommendation: Add more 24 hour stores and selections of eateries.

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AFAP ISSUES (cont)

MEDDAC

Issue 16 - Open Referral – EFMP delay in orders because of open referrals

Scope: Submitter would like to PCS to a new duty station but is unable to do so because of an EFMP Open Referral

Recommendation: Allow people to update their EFMP regardless of an open referral or whatever the case maybe, one can research if to find out if next duty station can provide needed treatment if necessary.

Issue 17 - Health care for Soldiers

Scope: Health care for Soldiers – wait time to see providers for serious health issues

Recommendation: Providers should be brought on, waiting for 30 days to see a specialist does not seem appropriate



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AFAP ISSUES (cont)

Issue 18 - Information disseminated to spouses/spouse in-processing

Scope: Spouses need information. After the FRSA went away we rushed the transition and the FRG is not as strong as it could be.

Recommendation: Implement a Spouse Sponsorship Program to highlight events, trainings and knowledge new spouses need to link them to “Mountain veteran spouses.”

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AFAP ISSUES (cont)

Issue 19 -

Scope:

Recommendation:

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AFAP ISSUES (cont)

**Issue 20 –
Scope
Recommendation:**

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AFAP ISSUES (cont)

Issue 21 –

Scope:

Recommendation:

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Directorate and Agency Updates



NO CLIF July and August

The next CLIF Meeting is scheduled for
6 September 2017

Thank you for attending

All Presentations and Slides can be found at
www.drum.armymwr.com Community and Special Events/CLIF

If you would like to provide information for CLIF,
please email Donna W. Orvis, donna.w.Orvis.civ@mail.mil