

# Community Information Exchange

All Presentations and Slides can be found at:



**Some of today's topics:**

Upcoming Events

Housing

AAFES

May 2025

[drum.armymwr.com](http://drum.armymwr.com)

# Agenda

Welcome/Administrative Notes

Garrison Commander

Presentations

Family and Morale, Welfare and Recreation (FMWR)

MEDDAC

FDMCH

TAP

Education Center

Religious Service Office (RSO)

AAFES

Relocation Readiness Program (RELO)

Army Emergency Relief (AER)

Questions/Closing Remarks

Garrison Commander

# Family and Morale, Welfare and Recreation

Contact Marketing Office:  
315-772-5686

# Family and Morale, Welfare and Recreation

## Dates to Remember

### May 2025

5/15	Army 10-Miler Qualifier	7:00 a.m.	Sports & Fitness
5/16	Guided Wheeler Trip	8:00 a.m.	Outdoor Recreation
5/16	Floating Bingo Night	5:00 p.m.	Aquatics
5/17	Hook'd 4 Life Fishing Charter	8:00 a.m.	Outdoor Recreation
5/17	Soccer Tournament	9:00 a.m.	Sports & Fitness
5/17	Community Art Project	9:30 a.m.	McEwen Library
5/17	Open Play Paintball	10:00 a.m.	Outdoor Recreation
5/25	Hook'd 4 Life Fishing Charter	8:00 a.m.	Outdoor Recreation
5/28	Parent Tea	10:15 a.m.	McEwen Library
5/31	Open Play Paintball	10:00 a.m.	Outdoor Recreation



# Family and Morale, Welfare and Recreation

## Dates to Remember

### June 2025

6/2	Pickleball Tournament	6:00 p.m.	Sports & Fitness
6/3	Family Craft Night	5:00 p.m.	McEwen Library
6/3	Tennis League Begins	6:00 p.m.	Sports & Fitness
6/4	Army 10-Miler Qualifier	7:00 a.m.	Sports & Fitness
6/6	Guided Wheeler Trip	8:00 a.m.	Outdoor Recreation
6/6	Midnight Madness Softball	8:00 p.m.	Sports & Fitness
6/8	Hook'd 4 Life Fishing Charter	8:00 a.m.	Outdoor Recreation
6/11	Sidewalk Chalk Contest	1:00 p.m.	McEwen Library
6/12	Riverfest	9:00 a.m.	Special Events
6/13	Summer Story Time Begins	11:00 a.m.	McEwen Library
6/13	Sunset Cruise w/ Sail Ontario	TBD	Outdoor Recreation
6/14	Pet Run	9:00 a.m.	Sports & Fitness
6/15	Hook'd 4 Life Fishing Charter	9:00 a.m.	Outdoor Recreation
6/17	Family Draw-a-Thon	5:00 p.m.	McEwen Library
6/20	Dive-In Movie	5:00 p.m.	Aquatics
6/20	Sunset Cruise w/ Sail Ontario	TBD	Outdoor Recreation
6/21	ODR Rentals at Remington Park	10:00 a.m.	Outdoor Recreation
6/21	Summer Reading Program Party	10:00 a.m.	McEwen Library
6/21	Sunset Cruise w/ Sail Ontario	TBD	Outdoor Recreation
6/22	Hook'd 4 Life Fishing Charter	8:00 a.m.	Outdoor Recreation
6/24	Minion Day	2:00 p.m.	McEwen Library
6/24	Disc Golf Tournament	6:00 p.m.	Sports & Fitness
6/26	Mountainfest	12:00 p.m.	Special Events
6/27	End of School Year Celebration	4:00 p.m.	Pine Plains Bowling
6/28	Lazy River Float	9:00 a.m.	Outdoor Recreation



# **Family and Morale, Welfare and Recreation**

## **Calendar of Events**

[home.army.mil/drum](http://home.army.mil/drum)

[drum.armymwr.com](http://drum.armymwr.com)



# Family and Morale, Welfare and Recreation

FORT DRUM FAMILY & MWR

## ABANDONED VEHICLE AND NAF PROPERTY SILENT AUCTION



**MAY 8, 9, & 10**  
**8 AM TO 4 PM**

Corner of Tigris River Valley Road and Restore Hope Avenue

**This auction is open to the general public.**  
To gain access, go to the Visitor Control Center by the LTG Paul Cerjan Gate.  
For more details, call 315-772-5685.



DRUM.ARMYMWR.COM



@FTDRUMAUTOSKILLS

# Family and Morale, Welfare and Recreation

## COMING SOON!



**We are hiring  
Food & Beverage Attendants  
for this business!**

**Apply at the QR code!**

**PINE PLAINS BOWLING CENTER**  
**END OF SCHOOL  
CELEBRATION**

**JUNE 27 | 4 PM - 9 PM**

\$5 per person for 1 hour of traditional bowling.  
\$6 per person for 1 hour of Hyperbowling.  
Enjoy specialty themed drinks and \$1 off any kids' meals.

For more information, call 315-772-6601.

[DRUM.ARMYMWR.COM](http://DRUM.ARMYMWR.COM)

@DRUMFMWR | @FORTDRUMFMWR



# Family and Morale, Welfare and Recreation

Fort Drum FMWR

# Riverfest

Alexandria Bay, NY

**JUNE 12 | 8 AM - 5 PM**

Adults - \$25, Children ages 6 to 12 - \$10, Children 5 and under - Free.  
Riverfest is open to DoD ID cardholders of all ages!

Tickets can be purchased at FMWR Headquarters, Magrath Sports Complex, Monti Physical Fitness Center or Outdoor Recreation.  
For more information, call 315-772-7864.

Explore the beauty of Alexandria Bay and join us for:

- A riverboat tour of the Thousand Islands with a stop at Heart Island for a tour of Boldt Castle!
- Dockside Family and MWR Carnival Games!
- A delicious BBQ Lunch!

QR Code

ORJUN.ARMYMWR.COM

THANK YOU TO OUR SPONSORS!

USAA, Northern, Samaritan, Red Bull, No U.S. Army or federal endorsement implied.

Fort Drum

# Mountainfest

Concert & More!

**JUNE 26**

**12 PM** ★ **DIVISION HILL**

**FREE ADMISSION**

**BOSS CAR SHOW ★ FOOD TRUCKS ★ GAMES**

## SALUTE TO THE TROOPS

## TRIBUTE CONCERT

This event is open to the public.  
Patrons without a DoD ID must enter at the Lewis Ave. Gate, located off Route 26.  
Please note that proper identification (Real ID, Enhanced Driver's License, or Passport) will be required to enter through the gate.

ORJUN.ARMYMWR.COM

THANK YOU TO OUR SPONSORS!

USAA, Samaritan, Red Bull, No U.S. Army or federal endorsement implied.

**Family and Morale, Welfare and Recreation**

# **Child and Youth Services**

**Contact CYS Administrator:**

**315-772-6715**

# Family and Morale, Welfare and Recreation

Child & Youth Services

## Meaningful Interactions at Home

### Turn Everyday Moments into Opportunities for Learning

A free in-person workshop for families brought to you by the CYS and Teachstone® partnership.



### Meaningful Interactions at Home Workshop:

Join us for an in-person workshop and hear from an early childhood expert on easy ways you can help your child learn and grow at home.



Each registered family will receive a set of materials to support trying out the new strategies at home within two weeks of your workshop training date.

### Choose from the following dates and times:

- Wednesday, April 23, 4:30 PM - 5:30 PM at North Riva Ridge
- Wednesday, May 14, 11:45 AM - 12:45 PM at North Riva Ridge
- Thursday, June 5, 11:45 AM - 12:45 PM at the Youth Center (during Parent Advisory Board)

*Earn Parent Participation Points for attending.*

Use QR Code to sign-up!



Let's Talk! 877.401.8007  
teachstone.com

TEACH  
STONE®





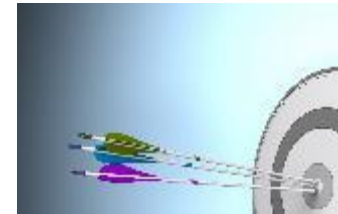
# Family and Morale, Welfare and Recreation

CYS Sports & Fitness

Enrollments for Summer programs are now open.

## Programs include:

- Summer Dodgeball and Kickball Camp – July 7, 8, 10
- Summer Archery Camps – July 14-17; August 4-7
- Summer Volleyball Camp – July 14-17
- Adventure Camp – July 21-24; August 18-21
- Pickleball Camp – July 21-24
- Soccer Camp – July 28-31
- Wrestling Camp – July 28-31
- Basketball Camp – August 4-7
- AND MORE!



Registration open until program start date.

# Family and Morale, Welfare and Recreation

## Youth Center

Youth Center is currently open Monday through Friday from 2:30 p.m. to 7:00 p.m.  
All youth in grades 6 through 12 are invited to join for free.

### Upcoming Events:

- Youth Sponsorship Program – May 13 from 4:30 p.m. to 5:30 p.m.
  - Special Saturday Opening – June 7 from 12:00 p.m. to 8:00 p.m. – Sports Day!
  - Cooking Club, Art Club, Dungeons and Dragons, and more!
- 
- Summer Hours will start the week of June 30.

### Youth Center will be closed:

- May 26 (Federal Holiday)
- June 19 (Federal Holiday)
- June 20 (Staff Development Day)
- June 26 (Mountainfest)



# Thank you from Carthage Central School



Your Voice Makes a Difference!

★ **40% of our students are military connected students** (approx. 1250 kids).

- Our school budget and capital projects have a direct impact on military connected students.
- Proposed project highlights:
  - Increase in mental health suites
  - New STEAM labs
  - Increase space for JROTC program
  - Expand Carthage Area Clinic spaces
  - Improvements to athletic facilities (i.e. new gym)
  - Infrastructure upgrades, storage, and parking
- **Annual Budget Vote:** May 20, 2025; Location: Aux Gym; Time: 12:00 noon- 8:00 pm
  - 3% decrease in taxes
  - Additional social worker, HS SS teacher, SPED teachers and admin support at the elementary level
- **We appreciate your support!**
  - The strength and excellence of our District are deeply rooted in the partnership with our Fort Drum families, whose time and support empower us to consistently deliver exceptional programs and a superior school experience for their students.

★ Proposed Capital Project Information:  
**Vote TBD- October**



# Fort Drum MEDDAC Commander

315-772-4022



U.S. Army Medical Department Activity  
Fort Drum, New York

*Mountain Medics, Care for the Climb!*

# Fort Drum OB/GYN Care Transition

To ensure continued safe and quality care for beneficiaries, Fort Drum MEDDAC obstetrics (OB) care is adjusting to meet the demands of the community while working with constrained resources:

- All prenatal OB & labor and delivery care will transition to the local TRICARE network:
  - Starting in May for dependents
  - Starting in July for Active-Duty Service Members
- Upon confirmation of pregnancy, PCM will refer the beneficiary to the network via Humana Military.
- After delivery, care for both mom and baby will return to Guthrie AHC and/or troop medical clinic.
- Beneficiaries always have a choice in their healthcare and can work with Humana to find the right OB to meet their needs.



# Armed Forces Wellness Center

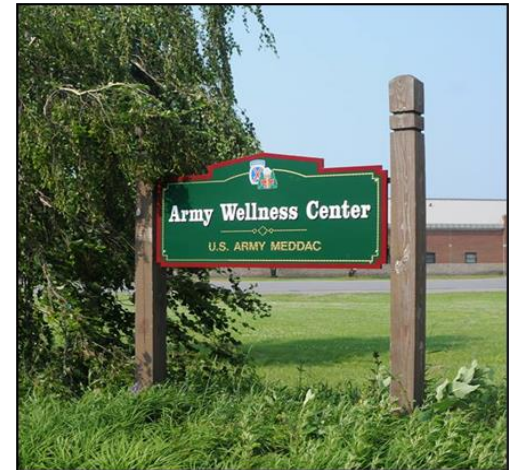
315-772-4608/4528

## Target Population

- **Soldiers, Family Members (18+), Retirees, and Civilian Employees**

## Establishing an Appointment

- **Referral by a Provider, Health Professional, Unit, or Self-referral**



WHY VISIT THE AFWC?	
WEIGHT LOSS/ABCP ASSISTANCE	GENERAL NUTRITION GUIDANCE
IMPROVED PHYSICAL PERFORMANCE	LEARN TO DEAL WITH STRESS EFFECTIVELY
EXAMINE BEHAVIORS TO IMPROVE SLEEP	DECREASING RISK OF OVERALL DISEASE
ALL SERVICES ARE <u>FREE</u> !!	

# **CLASSES (IN-PERSON OR VIRTUAL)**



**RETIRE STRONG**  
**MEALS IN MINUTES**  
**FUELING FOR HEALTH**  
**STRESS MANAGEMENT**  
**HEALTHY SLEEP HABITS**  
**UPPING YOUR METABOLISM**  
**STAYING FIT- HOME AND AWAY**  
**PERFORMANCE OPTIMIZATION (ACFT)**



# **Individual Assessments**

**\*IN-PERSON OR VIRTUAL**

**BODY COMPOSITION ANALYSIS**

**HEALTH COACHING\***

**METABOLIC ASSESSMENT\***

**INDIVIDUAL STRESS MANAGEMENT\***

**FITNESS ASSESSMENT**

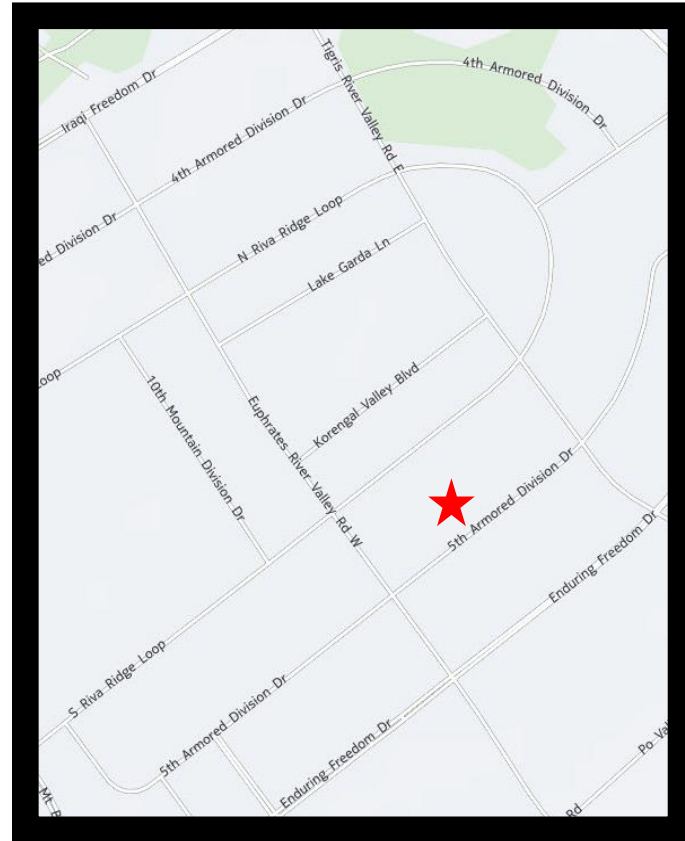
**EXERCISE PRESCRIPTION\***



**BLDG 10550  
5TH ARMORED  
DIVISION DRIVE**

**315-772-4608/4528**

<b>MONDAY</b>	<b>0700-1530</b>
<b>TUESDAY</b>	<b>0700-1530</b>
<b>WEDNESDAY</b>	<b>0700-1530</b>
<b>THURSDAY</b>	<b>0700-1700</b>
<b>FRIDAY</b>	<b>0700-1530</b>



# Fort Drum / MEDDAC Ombudsman Program

315-772-6466

# Fort Drum MEDDAC Ombudsman Program

## What is an Ombudsman?

**Definition:** A person who hears and investigates complaints and mediates fair settlements, especially between aggrieved parties such as consumers and institutions or organizations.

- a. Cut through the red tape by linking Soldiers and Family Members with resources to answer questions, resolve issues, obtain accurate information and expedite services
- b. Act as independent, neutral and impartial mediator who utilize administrative, organizational and problem-solving skills

# **Fort Drum MEDDAC Ombudsman Program**

## **Benefits of the Ombudsman Program**

- Early conflict resolution has been key to resolving issues without escalating issues to any formal process for resolution – Nowadays soldiers and families can reach some senior people in a push of a button
- Honest Broker – “Someone who speaks to both sides involved in an argument or disagreement and tries to help the two sides to agree”
- Alternative Dispute Resolution: Assists in reframing issues and developing and helping Soldiers and Families evaluate options.
- When an individual is unable or unwilling to surface a concern directly, we can assist by helping give voice to the concern and /or creating an awareness of the issue among appropriate decision-makers on the installation.



# **Fort Drum MEDDAC Ombudsman Program**

## **Contact Information**

Guthrie Army Health Clinic  
11050 Mt. Belvedere Blvd. Rm 1864  
Fort Drum, NY 13602-5005  
Office: 315-772-6466  
Cell: 315-405-6249  
[john.m.maniscalco.civ@health.mil](mailto:john.m.maniscalco.civ@health.mil)

# MEMORIAL DAY OPERATING SCHEDULE

## HALF-DAY SCHEDULE

All Fort Drum Medical Activity clinics and services will operate on a half-day schedule, *Friday, May 23, 2025*.

All clinics and services will **CLOSE** at *12 p.m.*

## CLOSED

All Fort Drum Medical Activity clinics and services will be **CLOSED** to patient care on *Monday, May 26, 2025*, in observance of Memorial Day.

Normal operations will resume Tuesday, May 27, 2025.

If you have a medical emergency, please call 911.

Should you still require assistance, please call the MHS Nurse Advice Line at 1-800-TRICARE (874-2273) or go to <https://my.mhsgenesis.health.mil/>.



U.S. Army Medical Department Activity  
Fort Drum, New York

*Mountain Medics, Care for the Climb!*



@FortDrumMEDDAC

# Fort Drum Mountain Community Homes

315-955-6800

# Pamper Yourself - You deserve it! WIN A \$50 GIFT CARD TO ULTA!

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Visit our Facebook  
page to enter.



\*Exclusive event for Residents of Mountain Community Homes.





# INTERIOR DECORATING CONTEST

**Calling all decorators!**  
Show us how you have turned  
your house into a place you  
call “home”!

Submit your photos by May 19

\* Contest exclusively for Residents  
of Mountain Community Home



COMMUNITY WIDE

# YARD SALE

Come out and see what great deals you can find in every community!

**SATURDAY & SUNDAY**  
**JUNE 7 & 8**

Monument Ridge  
& Rhicard Hills

**SATURDAY & SUNDAY**  
**JUNE 14 & 15**

Adirondack Creek  
& Crescent Woods

8 a.m. - 2 p.m.



**fort drum**  
MOUNTAIN COMMUNITY  
HOMES

**To keep our  
community  
looking good:**

- Please attach all signage to a stake and place in the ground
- Promptly remove after sale is finished.
- Do not tape signs to light poles and mailboxes.







Are you a graduating high school  
graduating senior living in a Centinel  
community?

The Centinel Community Fund is  
here to support your college journey!

The BlueStar Scholarships program  
offers up to \$5,000 to graduating  
seniors.

Applications are due May 27, 2025



# Transition Assistance Program

315-772-3237



# Transition Assistance Program



## CAREER AND EDUCATION FAIR

Presented by the Fort Drum Transition  
Assistance Program and the Fort Drum  
Education Center

📅 15 May 2025

🕒 9am - 1pm

📍 **THE PEAK**  
4350 EUPHRATES RIVER VALLEY RD  
FORT DRUM, NY 13602

📞 **CONTACT THE TAP OFFICE FOR  
MORE INFORMATION**

315-772-3433/3286

**Open to ALL DOD  
ID Card Holders!**

### FIND YOUR OPPORTUNITY

- Over 90 employers
- Nationwide & local  
job opportunities
- 30+ education  
institutions
- And More!

**REGISTER  
HERE**

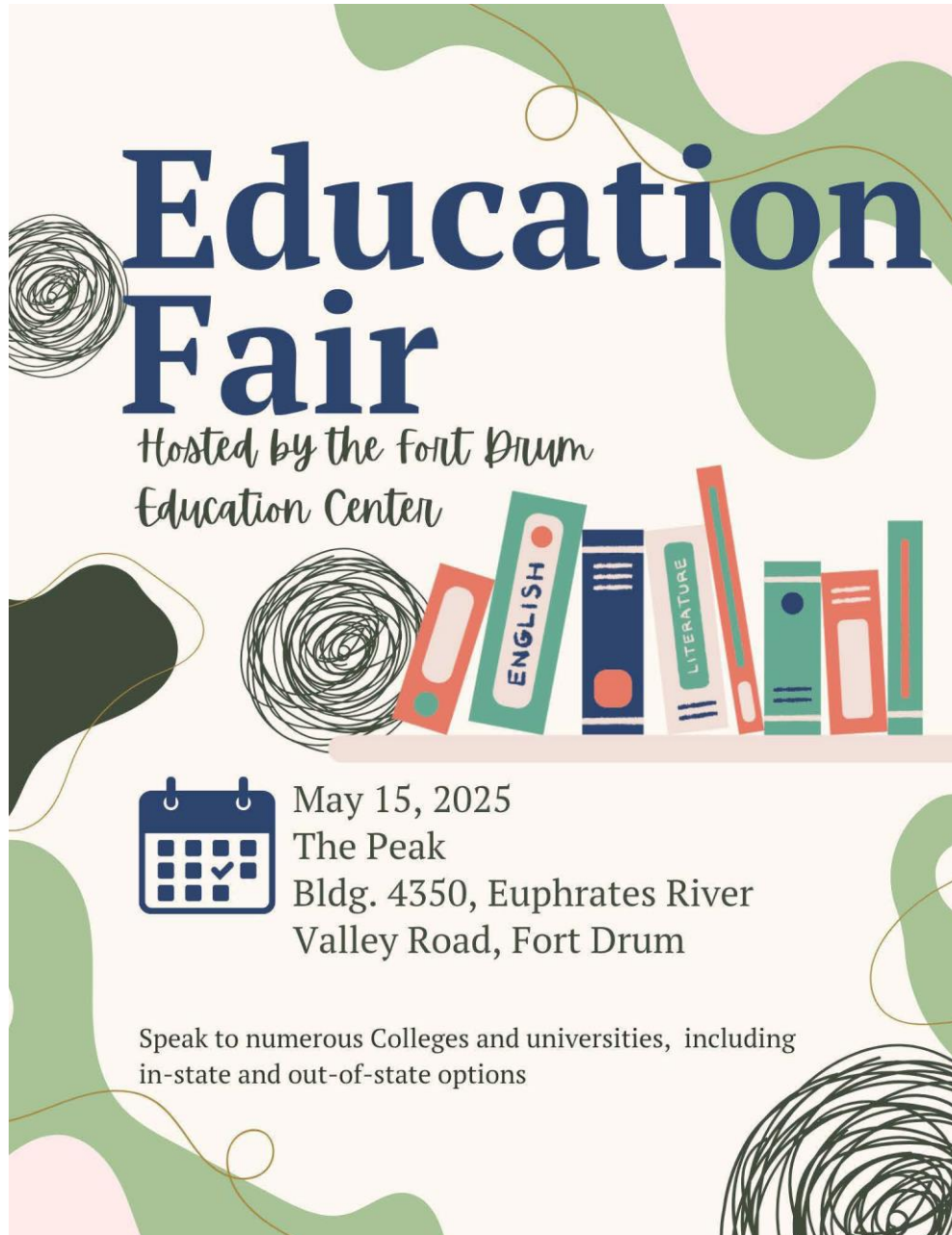


<https://tinyurl.com/ye23w7ra>

# Fort Drum Education Center

315-772-6878

# Fort Drum Education Center



- ❖ **Bring your high schoolers!!!**  
Great opportunity to talk with college representatives about their programs.
- ❖ **50 + colleges attending**
- ❖ **Swag bag giveaways every hour.**
- ❖ **In conjunction with the Career Fair!**
- ❖ **Hours: 0900-1300**

# Religious Support Office

315-772-5591

# Religious Support Office

# VBS

2025

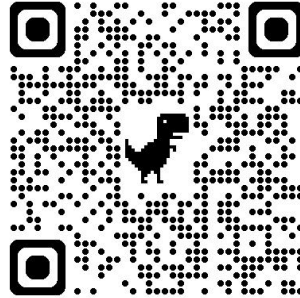
FORT DRUM  
MAIN POST CHAPEL  
**AUG. 4 - AUG. 8**



POC: PAUL.D.RAMSEY.CIV@ARMY.MIL

# Religious Support Office

Please access the QR code below for our regularly scheduled services.



**AAFES**  
**315-772-5631**



# Army & Air Force Exchange Service

## What is Happening at the Exchange?

- *As of May 1<sup>st</sup>, all Legacy Military Star Cards have been decommissioned.*
- *Balances will transfer to the new card*
- *New cards were sent by mail.*



**MILITARY STAR Legacy Card Decommissioning**

***Military Star Contact Center  
1-888-983-STAR (7827)***

**Western Union Services will no longer be available at the Exchange**



Shop & Save 24/7:  
[shopmyexchange.com](https://shopmyexchange.com)

Follow us on social media:  
[facebook.com/FtDrumExchange](https://facebook.com/FtDrumExchange)  
[instagram.com/exchangeftdrum/](https://instagram.com/exchangeftdrum/)



# Army & Air Force Exchange Service

What is Happening at the Exchange?

## Amazon Counter Program

Pickups and Returns now available at complete at the Fort Drum Exchange Customer Service Counter with no charge or cost to the customer.

- **QR or pickup code** from Amazon.
- Packages must be picked up within **7 days of delivery**.
- The item cannot be larger than **18 x 18 x 18"** and weigh more than **30lbs**.



**Questions on refunds or your order**

**1 (888) 280-4331**

**[Amazon.com/contact-us](https://www.amazon.com/contact-us)**

# Army Community Service Relocation/AFTB

315-772-6710 (AFTB)

315-772-6566 (RELO)



Guest Resource: Education Center



Join us at The Family Resource Center for....

Evening Edition!

**Spouse Connections**

1st Wednesday of the month

Make connections with other Spouses and become familiar with Fort Drum resources.

6-7PM

The Family Resource Center  
11042 Mount Belvedere Blvd

For more information, call: 315-772-6556



# Army Family Team Building Relocation Readiness

## Spouse Connections



Join us at The Peak for....

**Spouse Connections**

1st Wednesday of the month

Make connections with other Spouses and become familiar with Fort Drum resources.

9am-10am

The Peak

4350 Euphrates River Valley Road

For more information, call: 315-772-6556

Make sure to join us for the Community Information Exchange (CIE) immediately following from 10-11!



Please join us on the first  
Wednesday of the month for  
Spouse Connection  
0900 @ The Peak  
Or

1800 @ the Family Resource Center  
Kids are welcome!

# Relocation Readiness PCS Season's Upon Us – Briefings/Supports

**ARMY COMMUNITY SERVICE ACS**  
Small Life Solutions for Successful Army Living

**LEARN ALL ABOUT THE PCS PROCESS WITH A CLASS TAILORED JUST FOR SPOUSES**

**PCS LIKE A PRO WITH RELO**

**Kids Welcome**

**LOCATION: FAMILY RESOURCE CENTER 11042 MOUNT BELVEDERE**

**TOPICS COVERED**

- TRICARE
- SCHOOL TRANSITION
- EMPLOYMENT TIPS
- HOUSEHOLD GOODS
- SHIPMENTS
- .....AND MUCH MORE!

**2025 CLASSES**

**TIME: 1:00-2:30PM**

JAN 15	MAY 21	SEP 17
FEB 19	JUN 18	OCT 15
MAR 19	JUL 16	NOV 19
APR 16	AUG 20	DEC 17

**JOIN US**

**SCAN ME**

**(315)772-6556**

**Come join us for the Spouse  
PCS like a Pro Class!  
May 21, June 18, July 16 &  
Aug 20**

**ARMY COMMUNITY SERVICE RELOCATION READINESS PROGRAM**

**LENDING CLOSET**

ITEMS ARE FOR INCOMING/OUTGOING SERVICE MEMBERS, FAMILIES, & CIVILIANS

**KITCHEN/HOUSEHOLD ESSENTIALS**

- ✓ DISHES/PLATWARE/CUPS
- ✓ COFFEE & DRINKING
- ✓ CHEF & PAIRING KNIVES
- ✓ COOKING UTENSILS
- ✓ MEASURING CUP
- ✓ COLANDER
- ✓ CROCK POTS
- ✓ TOASTERS
- ✓ MIXING BOWL/BAKING DISH
- ✓ POTS & PAN/ICAN OPENER
- ✓ ELECTRIC KETTLES/COFFEE MAKERS
- ✓ FOLDING TABLES/CHAIRS
- ✓ SLEEPING MATS

**YOU SHOULD SEE WHAT WE HAVE IN OUR CLOSET...**

**BORROW ITEMS FOR 30 DAYS**

**HOURS OF OPERATION**  
MONDAY-FRIDAY  
8:00AM-3:30PM

**LOCATION**  
FAMILY RESOURCE CENTER  
11042 MT. BELVEDERE BLVD.

**SCAN ME**

**(315)772-6556**

**ARMY COMMUNITY SERVICE RELOCATION READINESS PROGRAM PRESENTS: 2025 GOING OVERSEAS?**

**OVERSEAS PCS BRIEF MANDATORY**

SPOUSES AND KIDS ARE WELCOME

**Location**  
Family Resource Center  
11042 Mount Belvedere Blvd.

**Calendar:**

Month	Date	Time
JANUARY	16th	9:30 a.m.
FEBRUARY	6th	1:30 p.m.
MARCH	6th	1:30 p.m.
APRIL	3rd	1:30 p.m.
MAY	1st	1:30 p.m.
JUNE	18th	9:30 a.m.
JULY	10th	1:30 p.m.
AUGUST	7th	1:30 p.m.
SEPTEMBER	4th	1:30 p.m.
OCTOBER	2nd	1:30 p.m.
NOVEMBER	6th	1:30 p.m.
DECEMBER	20th	9:30 a.m.

**REGISTER NOW**

**(315)-772-6556**

**SCAN**



# Relocation Readiness Enrichment Classes

May 9, 2025

 Army Community Service  
Presents:

## MILITARY SPOUSE APPRECIATION DAY

**9 MAY 2025**  
**0900-1200**  
**11042 MT BELVEDERE BLVD**

Join us for a fun-filled  
event featuring  
mindful walks, games,  
grilling, yoga, ball  
gown give-a-ways  
and much more!

Kids are welcome!





**FUN FACT:**  
In 1999, Congress officially made Military Spouse Appreciation Day a part of National Military Appreciation Month to recognize the many sacrifices Military Spouses make as they put their personal and professional aspirations aside for their Soldier.



Contact Us  
**315-772-6556**  
**315-772-6566**

May 29, 2025



FORT DRUM RELOCATION READINESS  
PRESENTS:

## MOUNTAIN MEET-UP

**29 May 2025**  
1000 - 1400  
The Peak  
4350 Euphrates River Valley Road


COME ENGAGE WITH ON-AND-OFF  
POST COMMUNITY ORGANIZATIONS AND  
CONQUER THE MOUNTAIN OF RESOURCES  
FORT DRUM AND THE LOCAL COMMUNITY  
HAS TO OFFER!

Kids  
are  
welcome!



Call Now  
**315-772-6556**  
**315-772-6566**

# Army Emergency Relief

315-772-5196

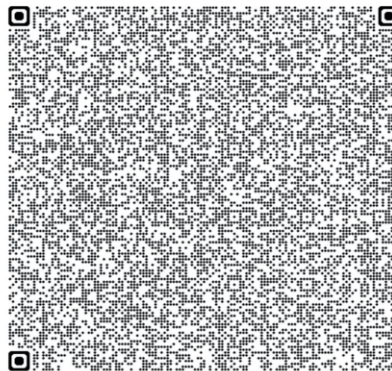
# Army Emergency Relief



**You can now apply for  
Army Emergency Relief Assistance  
Online!**

Go to <https://www.armyemergencyrelief.org>  
or SCAN the QR code below  
to access the portal for the online application.

**SCAN HERE**



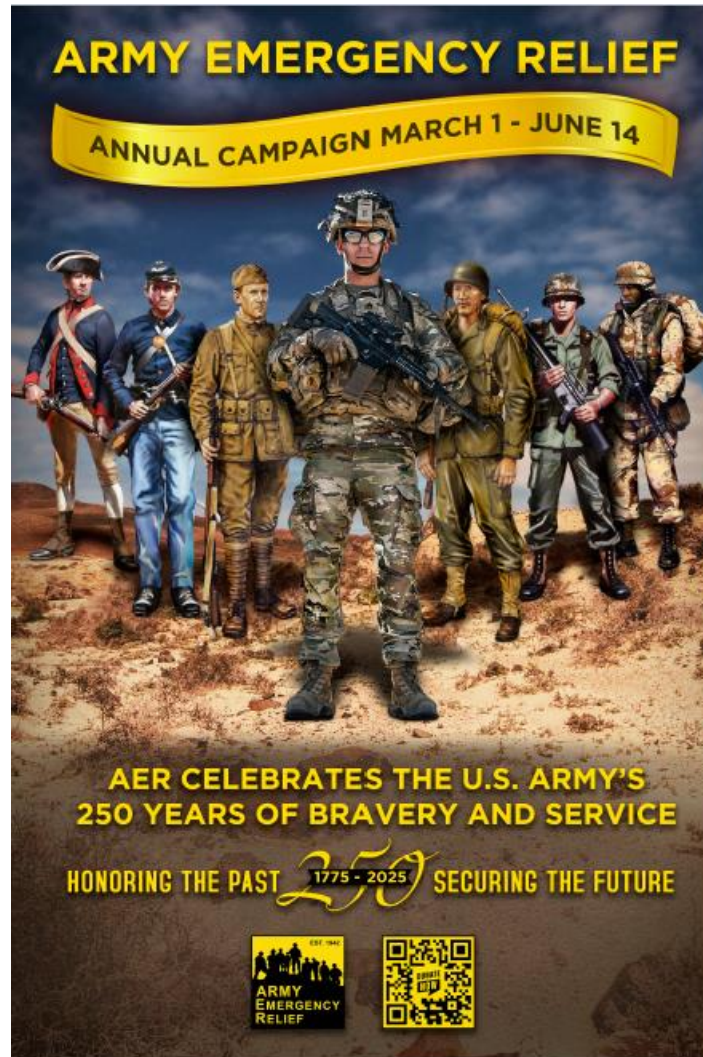


# Army Emergency Relief

## Annual Campaign Update

### CY 2024 AER Assistance

Brigade	Cases	Dollars
1 <sup>st</sup> BCT	231	\$322,297.49
2 <sup>nd</sup> BCT	231	302,980.99
10 <sup>th</sup> CAB	125	\$176,351.26
10 <sup>th</sup> DSB	116	\$188,343.15
DIVARTY	47	\$64,466.03
Tenant Units	50	\$66,279.07
<b>Total</b>	<b>800</b>	<b>\$1,120,717.99</b>



### CY 2025 AER Campaign Donations

Brigade	Donations	Dollars
1 <sup>st</sup> BCT	14	\$1042
2 <sup>nd</sup> BCT	1	\$30
10 <sup>th</sup> CAB	5	\$465
10 <sup>th</sup> DSB	3	\$140
DIVARTY	6	\$365
Tenant Units	6	550
No Unit Provided	6	\$385
<b>Total</b>	<b>41</b>	<b>\$2,977</b>

<b>AAFES (Army &amp; Air Force Exchange Service)</b> <b>(315) 773-0061</b>	<b>Directorate of Public Works (DPW) Director</b> <b>(315) 774-5839</b>
<b>American Red Cross</b> <b>(315) 772-6561</b>	<b>Directorate of Resource Management (DRM)</b> <b>Director (315) 772-3902</b>
<b>Commissary</b> <b>(315) 774-9130</b>	<b>Fort Drum MEDDAC Appointment Line</b> <b>(888) 838-1303</b> <b>guthrie.tricare.mil</b>
<b>Directorate of Emergency Services (DES)</b> <b>(315) 772-3547</b>	<b>Fort Drum Mountain Community Homes</b> <b>(315) 955-6644</b>
<b>Directorate of Family and Morale, Welfare and Recreation (DFMWR)</b> <b>(315) 772-6071</b>	<b>Housing Concerns Hotline</b> <b>(315) 772-6666, <i>Option 1</i></b>
<b>Directorate of Human Resources (DHR)</b> <b>Business Office (315) 772-5849 / (315) 772-4688</b>	<b>Public Affairs Office (PAO) Director</b> <b>(315) 772-8286</b>
<b>Directorate of Plans, Training, Mobilization and Security (DPTMS)</b> <b>(315) 772-7288</b>	<b>Thrift Shop</b> <b>(315) 772-7189</b>
<b>Soldier &amp; Family Readiness Division (SFRD)</b> <b>(315) 772-6556/6557 // (315) 772-5447</b>	

# Community Information Exchange



BETTER  
*When you tell a*  
friend

Next Community Information Exchange

**June 4th , 2025**

# Back-up Slides

**Family and Morale, Welfare and Recreation**

# **School Support Services**

**Contact School Liaison Officer**

**315-772-3214 / 315-772-0281**



# **Family and Morale, Welfare and Recreation**

## **School Support Services**

### **PCS with School Aged children**

- Your Fort Drum SLO can connect you with the SLO at your new duty station.
- Disenroll your children from you current NY school.
- Unofficial copy of school records request.
- Hand Carry documents.
- Attend Spouses PCS workshop, see flyer for details.

### **Kinder Readiness Workshops:**

- Open to all parents with 2025-26 School Year Kinder eligible students (5 by December 1, 2025).
- May 20: 11:30 a.m. – 1:00 p.m.; CYS School Aged Center.
- Flyer on social media.

### **Kinder Roundup for the 2025-26 School Year:**

- Child must be 5 by December 1, 2025.
- School district dates for May Kinder Screenings; Check CYS School Support Services website for details.

### **Advocating for Your Child Workshop:**

- Open to all parents transitioning with school-age children.
- Laws and resources to help you advocate on your child's behalf.
- Effective communication with your child's school personnel.
- May 27: 12:00 p.m. - 1:00 p.m. held at Robert C. McEwen Library

# Patient Advocate

## Patient & Family Partnership Council (PFPC)

# **SPEAK UP!**

## **YOUR VOICE MATTERS**

Volunteer to be on the  
***Patient and Family  
Partnership Council***

The Patient and Family Partnership Council (PFPC) captures the voices and insights of patients and families to improve the overall healthcare experience.

**WE WANT TO HEAR FROM YOU.**

To volunteer, call (315) 772-4655 or scan the QR code.



U.S. Army Medical Department Activity  
Fort Drum, New York

*Care Enough to Make a Difference!*



@FortDrumMEDDAC



# **Patient Advocate**

## **Improvements Made Due to PFPC Involvement**

- Six designated post-operative parking spots lab, radiology, two at the end of the walkway of the vestibule for Soldier Specialty Care, PCC entrance, and the Pharmacy entrance.
- Improved the EFMP process utilizing PFPC volunteer suggestion.
- Informational MEDDAC CIE Townhalls.
- APHN flu rodeo held on October 26<sup>th</sup> and November 23<sup>rd</sup>. Completed 453 flu vaccinations.
- Offered back to school and sports physicals, August 9<sup>th</sup>, 16<sup>th</sup>, and 23<sup>rd</sup>. Completed 180 physicals.
- Improved the referrals process adding LPNs to decrease the referrals backlog.
- PAO developed MHS GENESIS Tutorial & uploaded on social media.
- Appointment line improvements.