

## MOBILIZATION & DEPLOYMENT

### Deployment Cycle Training and Resources!

(315) 772-2848/0470/0509

- Deployment and Reunion Briefings
- Family Readiness Group (FRG) Leader and Key Caller Training
- FRG Informal Funds Training
- Commander/Rear-Detachment - FRG Teambuilding
- Care Team Training
- Security Awareness and Social Networking for Family Members Training

Don't know who your FRG Leader is? We can help you get connected!

### *Resilience Training*

Develop critical thinking skills, overcome challenges, bounce back from adversity, build stronger relationships and maximize your potential!

## SURVIVOR OUTREACH SERVICES

### Support for Families who made the ultimate sacrifice!

P-11042 Mt. Belvedere Blvd.  
(315) 772-6357/0745

- Short-term and Long-term support
- Resource Coordination
- Connection to Counseling Services
- Financial Planning & Counseling



## SOLDIER & FAMILY ASSISTANCE CENTER

### Serving our Warriors and Families in transition!

P-11042 Mt. Belvedere Blvd.  
(315) 772-7781

Assistance to 3-85 WTU Soldiers, Families residing in the area whose Soldier is healing elsewhere and Families of our Fallen Warriors.

- Information & Referral Coordinator
- Social Services Coordinator
- Financial Counselor
- Education Counselor
- Human Resources Specialist
- Soldier for Life Transition Assistance Program (SLF-TAP)
- Traumatic Service Member's Group Life Insurance (TSGLI)

## FAMILY ADVOCACY PROGRAM

### Every family needs support at times!

(315) 772-6929/5914

- Parent Education Workshops - Infants, Toddlers, Adolescents
- Child Safety Education
- New Parent Support Program - Support Services for Families expecting a child or with children from birth through age three
- Baby Bundle Program
- Playgroups
- Stress and Anger Management Workshops
- Domestic Violence Prevention Education and Reporting
- Victim Advocates (24/7 Hotline (315) 955-4321)

## EXCEPTIONAL FAMILY MEMBER PROGRAM

### Exceptional Families - Exceptional Service!

(315) 772-5476/5488/0664

Mandatory enrollment program that works with other military and civilian agencies to provide comprehensive and coordinated medical, educational, housing, community support and personal services to Families with special needs.

### *What is an Exceptional Family Member?*

A Family member with any physical, emotional, developmental or intellectual disorder requiring special treatment, therapy, education, training or counseling.

- System Navigators
- Advocacy Services
- Resource Information
- Support Group information and meetings
- Respite Care for qualifying individuals
- Special Needs Accommodation Process (SNAP) ensuring most appropriate placement of children with special needs

To enroll or update EFMP enrollment: (315) 772-4653

ACS Website



Class Registration



Rev: 9/6/2016

Fort Drum

# ARMY COMMUNITY SERVICE



P-4330 Conway Road

Fort Drum, NY 13602

(315) 772-6556/6557

Hours: Mon-Fri 0730-1630

[drum.armymwr.com](http://drum.armymwr.com)

Like us on Facebook!

"Fort Drum Army Community Service"

Register for ACS classes/events online!

[fortdrumacs.checkappointments.com](http://fortdrumacs.checkappointments.com)

or

[drum.armymwr.com](http://drum.armymwr.com)



# THINK ACS FIRST!

## INFORMATION & REFERRAL

**When you don't know who to call - Ask ACS First!**  
(315) 772-6556/6557

One-stop information for resources and services on Fort Drum and in the surrounding communities.

**Coupon Program** - Coupons are a great way to save money. Take what you need and drop off what you don't for other Families to use.

**Kitchen Area** - Are you in transition? Need a break from eating out? Prepare home cooked meals in the ACS kitchen. Call (315) 772-6556

**Special Events** - Open houses, classes and more!

24-hour Information & Referral via Military OneSource  
1-800-342-9647 or [www.militaryonesource.com](http://www.militaryonesource.com)

## ARMY FAMILY TEAM BUILDING

**Empowering Army Families!**  
(315) 772-6710

Adapt to Army life - Manage Change - Accept Challenges



- Level K "Military Knowledge"
- Level G "Personal Growth & Resilience"
- Level L "Leadership Development"
- Instructor, Facilitator, Briefer Training

## ARMY FAMILY ACTION PLAN

**You can make a difference!**  
(315) 772-6710

Be a part of the solution!

- Army-wide initiative where you provide ideas for improvement and change
- Identify solutions for presentation to Army leadership to improve the overall quality of life for Soldiers, Families, Retirees and Civilians

## OUTREACH SERVICES

**Bringing ACS into the community!**  
(315) 772-5374

- Unit Service Coordinators
- ACS Overview and program specific briefings
- Community activities

## FINANCIAL READINESS PROGRAM

**Helping Soldiers, Families & Civilians  
build wealth one budget at a time!**  
(315) 772-5196/2919/0050

- Financial Planning and Counseling
- Budget & Debt Management Counseling
- Credit Counseling, Credit Reports & Credit Scores
- Investment Planning & Thrift Savings Plan (TSP)
- Retirement Planning
- Family Subsistence Supplemental Allowance (FSSA)
- Applications for On-Post Solicitation License and much more



## ARMY EMERGENCY RELIEF (AER)

**Soldiers helping Soldiers!**  
(315) 772-6560/6555/2855

After hours assistance: 1-877-272-7337

**No interest loans and/or grants for verifiable emergency needs.**

- Initial rent and security deposit
- Prorated rent to accept on-post housing
- Vehicle repair
- Prevention of eviction, foreclosure, utility disconnections
- Emergency food assistance
- Emergency travel
- Medical/dental expenses not covered by insurance
- Funeral expenses and much more

## AER College Scholarship Programs

Apply online at [www.aerhq.org](http://www.aerhq.org)

- MG James Ursano Scholarship Program for children of Soldiers
- Spouse Education Assistance Program (SEAP) for spouse's of Soldiers



## EMPLOYMENT READINESS PROGRAM

**Educate, Empower, Employ!**  
(315) 772-9611/7987/2737

- Individual Career Counseling
- Career Development Seminars
- Employment Workshops
- Weekly Job Bank with Local & National Opportunities
- Resume and Cover Letter Writing
- Federal Employment System
- Interviewing Skills
- Career Resource Library



## ARMY VOLUNTEER CORP PROGRAM

**Support your community - Volunteer!**  
(315) 772-2899/0470

*What's in it for you?*

- Assist Fort Drum's GREAT community organizations and programs
- Network and make new friends
- Gain new skills and keep valuable job skills current
- Great, fulfilling outlet

*Volunteer Information Management System*

Visit [www.myarmyonesource.com](http://www.myarmyonesource.com)

to search for and apply for volunteer positions.

## RELOCATION READINESS PROGRAM

**Warmly Welcoming you to Fort Drum!**  
(315) 772-6566/6553/6902/3241

- Relocation Counseling
- Lending Closet
- Newcomers Get Together
- Drum Welcome Tour
- Hearts Apart Support Group
- International Spouse Support Group
- English as a Second Language Classes
- Unit Sponsorship Training

